

Content

Department Name: Community Stroke Team

Process Name: As Is Community Stroke Pathway

Change History:

Version	Draft	Date	Author	Comments
0.1	YES	27/06/24	L Derrick	First Draft sent to Alex and Leanne for review
1.0	YES	03/07/24	L Derrick	Amendments applied by Leanne and sent back for review
2.0	NO	03/09/24	L Derrick	Amendments applied by Alex and sent back for review
3.0	NO	11/09/24	L Derrick	Amendments from Leanne added






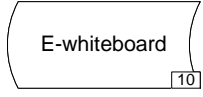
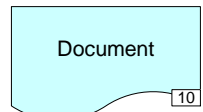
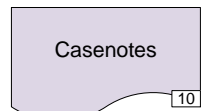
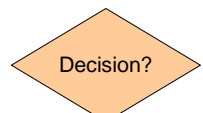



Improvement team


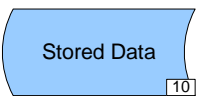




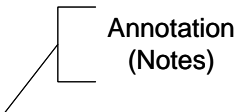
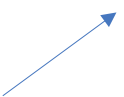


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Legend


	Symbol used to Indicate the start or end of a process
	Symbol used to indicate an event, task or action
	Symbol used to indicate whiteboard actions
	Symbol used to indicate e-whiteboard actions
	Symbol used to indicate paper documents and proforma activity excluding patient Case Notes
	Symbol used to indicate Case Note activity
	Symbol used to indicate a decision point. The question is shown in the icon and there will be two options
	Symbol used to indicate a choice as to which path to take. There can be multiple outputs.
	Symbol used to indicate a point whereby all output paths should be actioned.
	Symbol used to illustrate Diary/Whiteboard Updates , labelled accordingly i.e Admission Diary = AD Receptionist Diary = RD Transfers Whiteboard = TW Patient Whiteboard = WB

	Symbol used to Indicate the start or end of a process
	Symbol used to indicate a system where data is captured inc. emails
	Symbol used to indicate a reporting point i.e. system generated reports or escalation points to management etc.
	Symbol used to indicate a link to another map
	Symbol used to indicate a link from another map
	Symbol used to illustrate link to maps within other Visio documents
	Symbol used to include a comment or additional information
	One-way arrow used to show sequence of events and what is produced by an event.
	Symbol used to illustrate multiple issues , numbered accordingly
	Symbol used to illustrate multiple ideas , numbered accordingly


Legend

 Symbol used to Indicate Happy


 Defects

 Symbol used to Indicate Indifferent


 Over Production


 Symbol used to Indicate Unhappy

 Waiting

 Symbol used to Indicate Worried

 Un-utilised Skills

 Symbol used to Indicate Angry

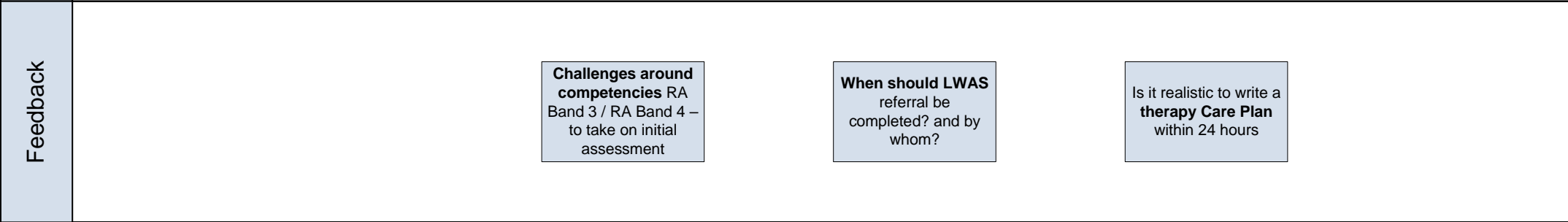
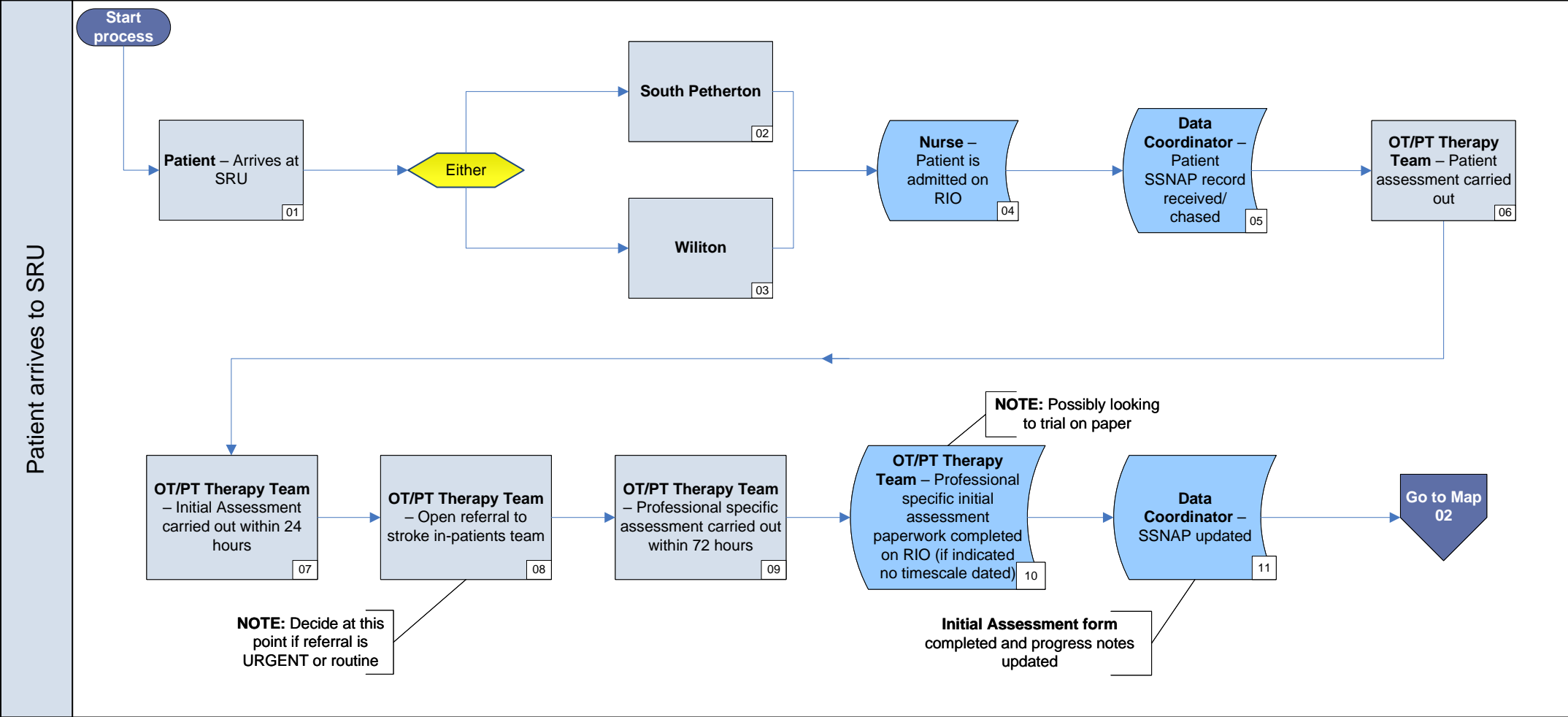
 Transportation

 Inventory

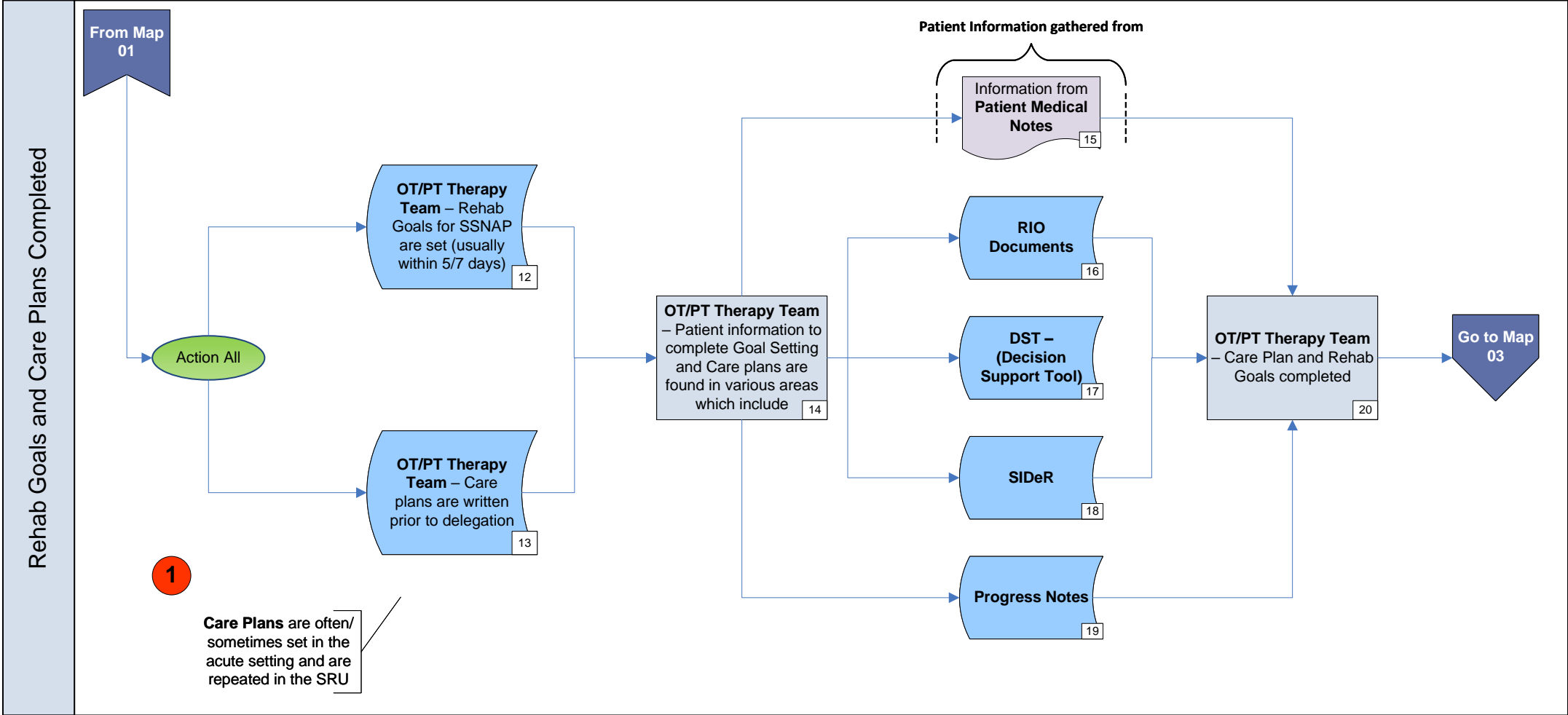
 Motion

 Extra Processing

SRU = Stroke Rehab Unit / SSNAP = Sentinel Stroke National Audit Programme

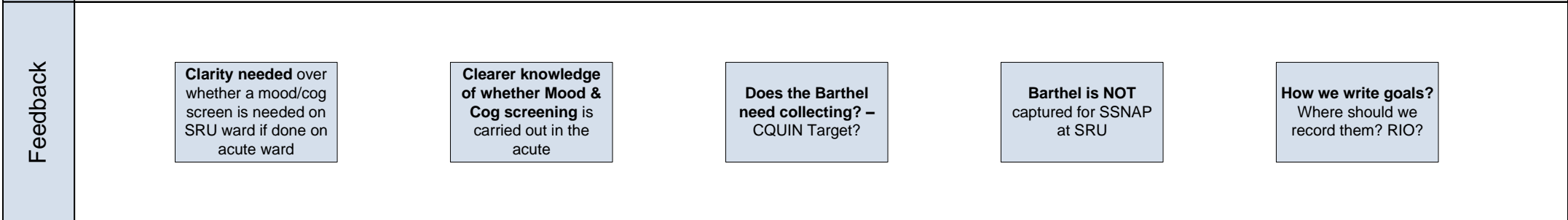
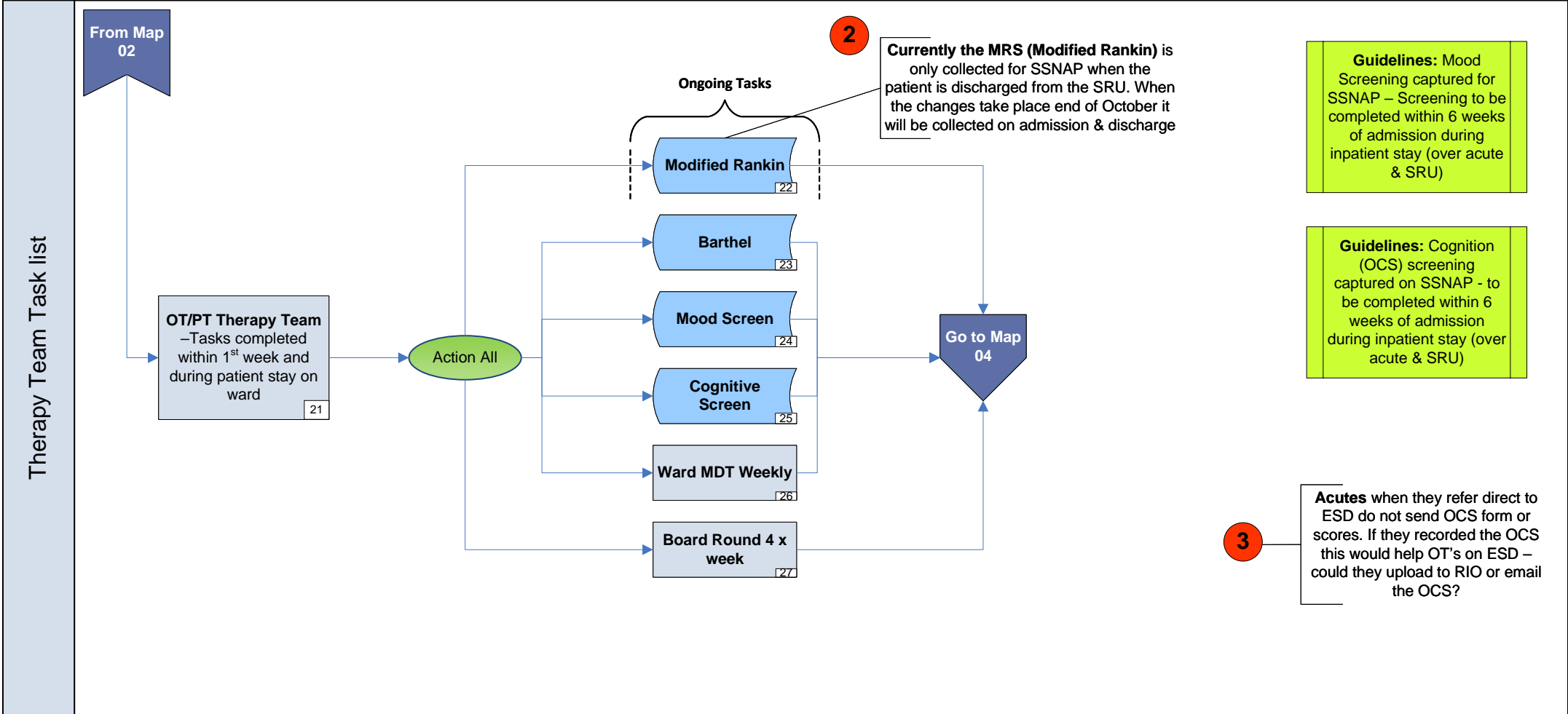


SRU = Stroke Rehab Unit / SSNAP = Sentinel Stroke National Audit Programme

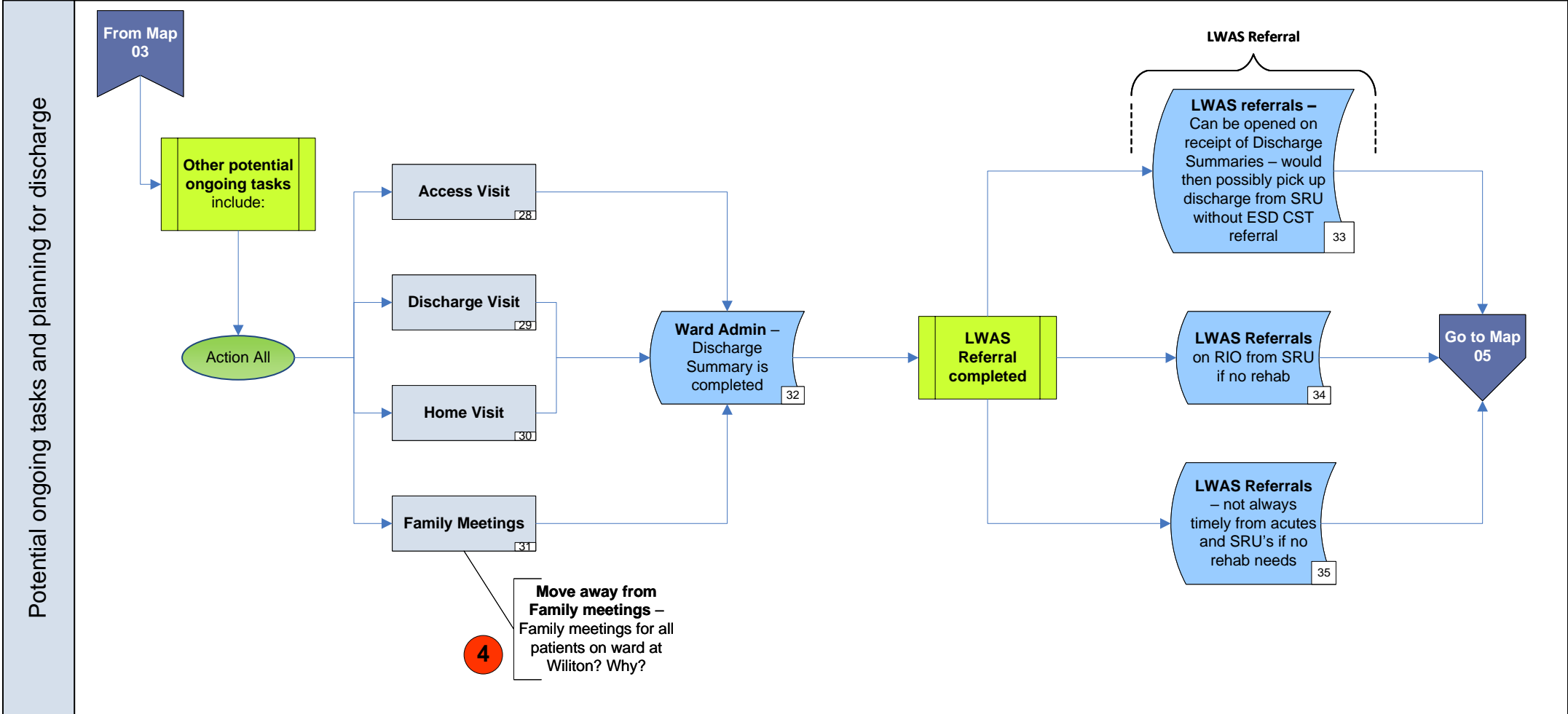


Feedback	<p>Education needed for Nurses as sometimes confusion around terminology used</p>	<p>24 hr Care Plans do not always get completed over a weekend</p>	<p>Should a Care Plan get completed on Admission?</p>	<p>Handovers can be lengthy – especially Wiliton</p>
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SRU = Stroke Rehab Unit / SSNAP = Sentinel Stroke National Audit Programme / ESD = Early Supported Discharge

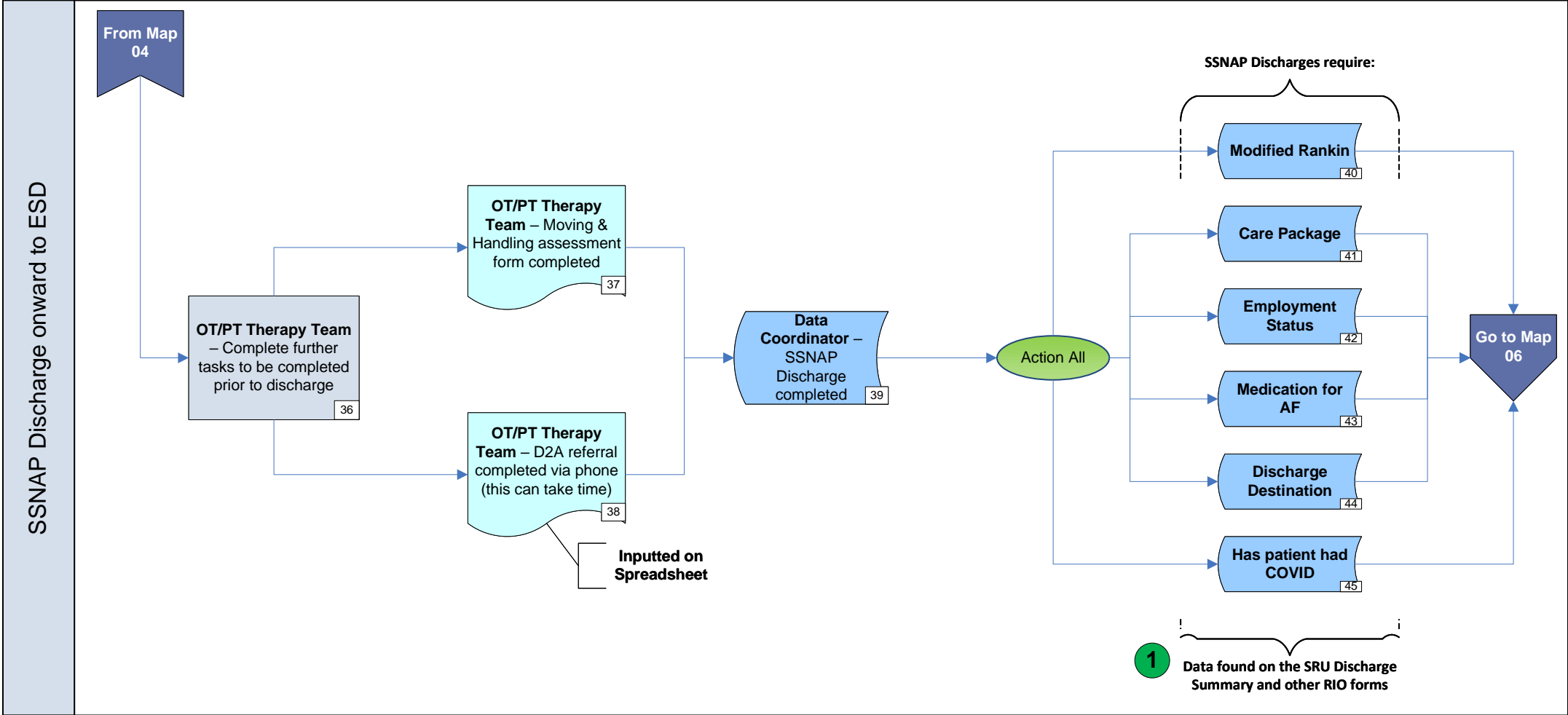


SRU = Stroke Rehab Unit / SSNAP = Sentinel Stroke National Audit Programme / ESD = Early Supported Discharge / LWAS = Living well after stroke



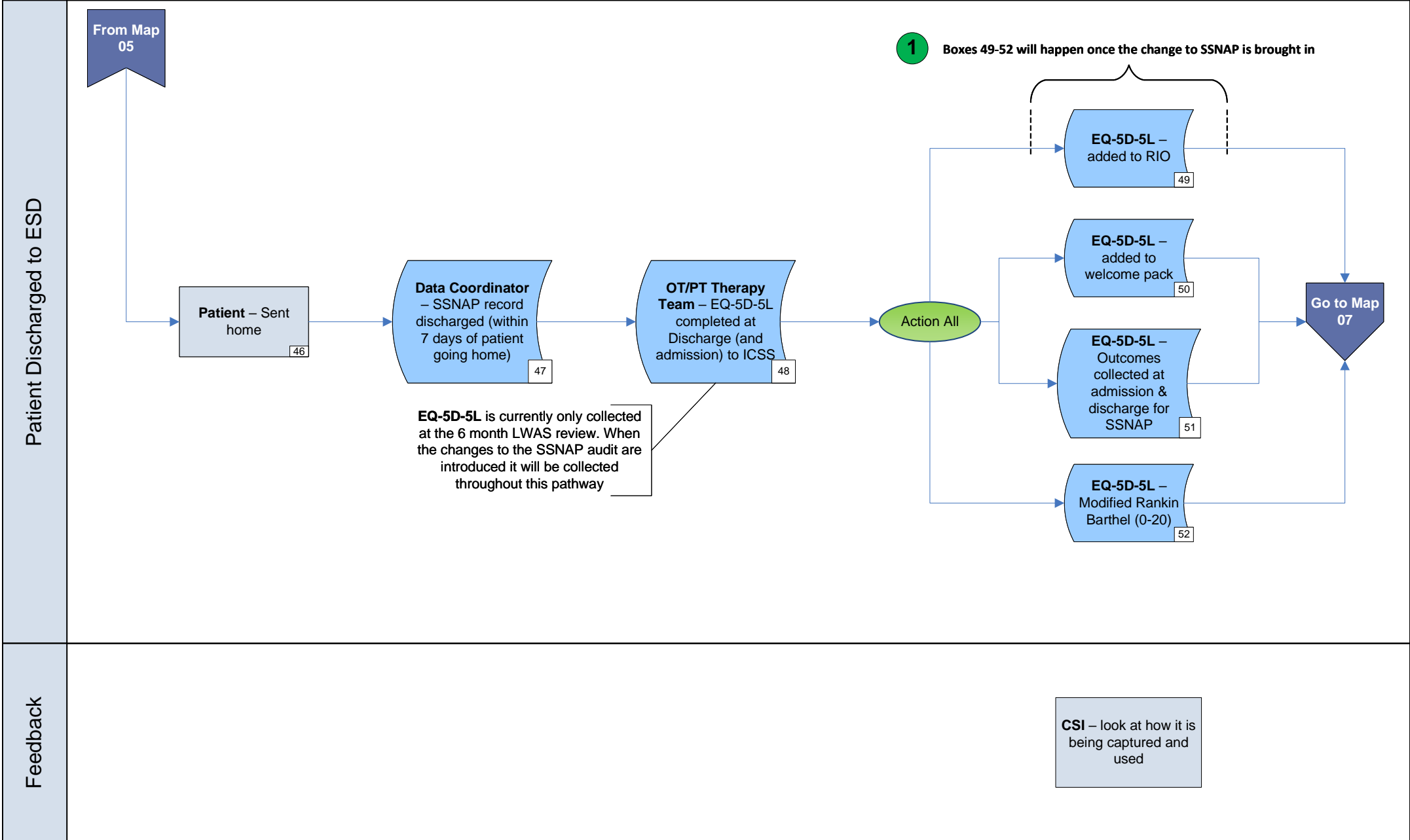
Feedback
Repeating cognitive screening as on occasion unclear if done in the acute
Mood screens left to therapy team – why?
MDT Ward Checklist – make it standard on both wards
HUB could support team more
Should HUB review admission report on RIO once a week & open LWAS referrals for all new admissions

SRU = Stroke Rehab Unit / SSNAP = Sentinel Stroke National Audit Programme / ESD = Early Supported Discharge



Feedback	<p>SRU Keyworkers not a consistent approach</p>	<p>Duplication of paperwork at Discharge – Language used</p>	<p>Welcome Pack – the only helpful page is the one with phone number on</p>
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SIU = Stroke Isolation Unit / SSNAP = Sentinel Stroke National Audit Programme / ESD = Early Supported Discharge



Patient Discharged to ESD

Feedback

SIU = Stroke Isolation Unit / SSNAP = Sentinel Stroke National Audit Programme / ESD = Early Supported Discharge / BASDEC = Brief Assessment Schedule Depression Cards / LWAS = Living well after stroke

